

# Strong family values meet quality and service. Welcome to Helwig Carbon Products.



## At Helwig Carbon Products, quality

**is a given.** For over 75 years, customers from all industries have looked to us for the highest-quality electrical and mechanical carbon-related products. As our reputation has grown, our customers have come to expect more. And we continue to deliver with new products and innovations.

Our capabilities include both precision machining and press-to-size production for economical high-volume parts. But we're more than a manufacturer. Much more.

At Helwig Carbon, we place a heavy emphasis on engineering, service, knowledge and testing. So it should come as no surprise that we've led the industry in innovations and product developments. The Red Top multiflex brush, the Helwig Quick Disconnect Terminal and composite grade brushes are just a few of the highlights.

With an ISO 9001 certification for both manufacturing and design, we're constantly pursuing new technologies and opportunities in order to bring cutting-edge solutions to our customers.

Everyone at Helwig Carbon is part of the team, unified with the goal of supplying superior products and service. As one of the last American-owned carbon companies, we have seen dramatic change in the carbon industry and in most all areas in manufacturing. Through it all you can continue to rely on Helwig Carbon for high quality carbon products.



## Many companies talk about service, but do they really know what it is?

At Helwig Carbon, we put service in terms you can relate to.

Service is being able to pick up the phone and get the part you need the next day if necessary. Service is talking candidly to an expert who understands carbon brushes and rotating equipment problems. Service is getting the answers you need, when you need them. And service, above all, is fulfilling promises and maintaining respectful partnerships.

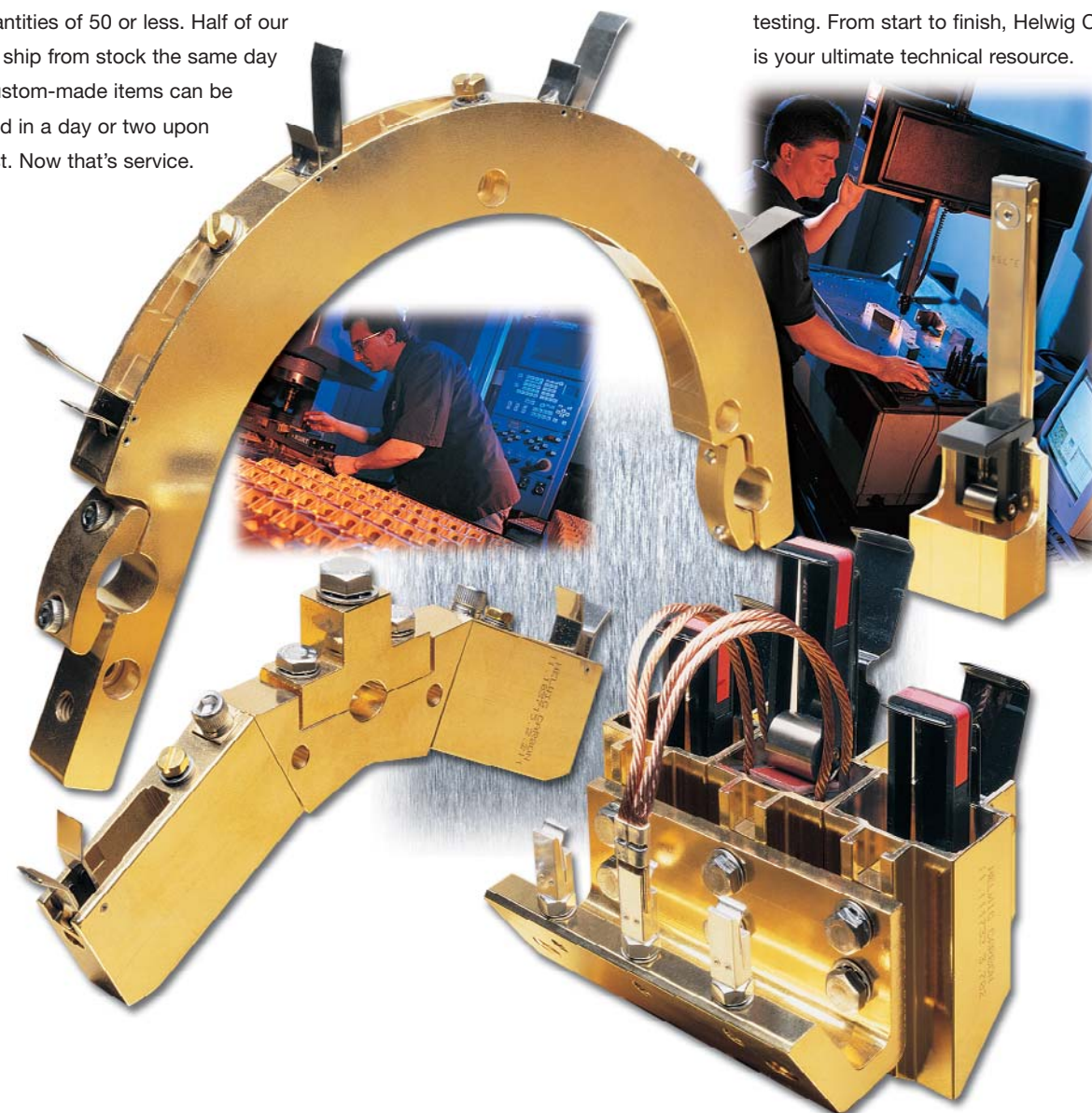
Not only do we manufacture 60,000 pieces per day, but 60% of our orders are for quantities of 50 or less. Half of our orders ship from stock the same day and custom-made items can be shipped in a day or two upon request. Now that's service.



## Innovative solutions are our core

**business. It's what sets us apart.** Helwig Carbon has a history of finding innovative solutions and developing carbon grades that extend brush life and enhance performance. We know brush and holder interaction, and design each component for optimal performance of the electrical contact system.

It all starts with our network of over 30 regional service representatives who conduct in-depth site surveys and gather critical information to troubleshoot commutation and brush contact problems. Then it's on to material analysis, development and motor testing. From start to finish, Helwig Carbon is your ultimate technical resource.



## Technology on the shop floor and in your

**front door.** As technology has evolved, so has Helwig Carbon. Just check out our new Web site, [www.helwigcarbon.com](http://www.helwigcarbon.com).

You can now access and order any of our 1,000 stock brushes and holders on the Internet. Every variety, grade and option is there. With simple navigation and easy access to information, ordering and inventory, doing business with Helwig has never been easier. And if additional assistance is required, our team of customer service representatives and sales engineers can answer your questions and concerns.



Over seven decades of expertise  
put to work every single day.



**Family values, attention to detail and  
a long-term commitment to the electrical  
industry and our employees.**

It's intangibles like these that have kept Helwig  
Carbon Products thriving for generations.



As the worldwide leader in  
electrical and mechanical carbon-related  
products, Helwig has continued its tradition  
of providing high-quality products, timely  
delivery and engineering excellence  
for all industries, including power  
generation, steel, paper, mining,  
motor repair, OEM, power tool and  
transit markets.

Add a knowledgeable sales and  
service staff and an R&D department  
known for innovation, and you can  
see why so many large and small  
companies look to us for solutions.

For more information on how we  
can help you overcome your  
operational challenges, call us toll-free  
at **800-962-4851**, or visit us on the  
Web at [www.helwigcarbon.com](http://www.helwigcarbon.com).



8900 West Tower Avenue  
P.O. Box 240160  
Milwaukee, WI 53224-9008  
Toll-Free Phone: 800-962-4851  
Toll-Free Fax: 800-364-3113  
E-mail: [info@helwigcarbon.com](mailto:info@helwigcarbon.com)  
Web site: [www.helwigcarbon.com](http://www.helwigcarbon.com)  
**ISO 9001 Certified**

**Helwig Carbon Products Canada, Inc.**

15 Ditton Drive, Unit 8  
Hamilton, ON L8W 2E5  
Canada  
Phone: 905-385-9112  
Fax: 905-385-0543  
E-mail: [helwig.carbon@on.aibn.com](mailto:helwig.carbon@on.aibn.com)

**Helwig Carbon Products Mexico, Inc.**

Calle Puerta del Norte, #226  
Col. Residencial Puerta del Norte  
Escobedo, N.L. 66050  
Phone: 81-80-30-43-08  
Fax: 81-80-30-43-09  
E-mail: [helwigcorp@enlace.net](mailto:helwigcorp@enlace.net)

Member of the E-Carbon Group.

